

LIGNA.19

Information for Exhibitors

27–31 May 2019

Hannover • Germany

ligna.de



Deutsche Messe

Making more out of wood

LIGNA

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Accommodation services & tourist info

On-site location


Information Center (IC)


Room 00.140

 May. 26 12 p.m. - 6 p.m.


 May. 27 - May. 30 9:30 a.m. - 6:30 p.m.


 May. 31 9:30 a.m. - 12 p.m.

 +49 511 89-30647

 +49 511 89-30645

Hannover Marketing & Tourismus GmbH

 +49 511 12345-555

 +49 511 12345-556


 hotels@hannover-tourismus.de

 <http://www.hannover.de/hotels/ligna>


Advertising ban

Exhibitors are not allowed to post or distribute any forms of advertising whatsoever beyond the borders of their rented space. This advertising ban applies in particular to the handing out or posting of flyers, brochures, posters, advertising panels or similar items. Also banned are persons wearing or otherwise displaying advertising, e.g. on sandwich boards or clothing, while circulating beyond the borders of the exhibitor's stand. The ban does not apply to official advertising spaces which can be booked on site, in entrance lobbies (for special promotional purposes) and around the periphery of the grounds. Exhibitors interested in on-site advertising options (e.g. shuttle bus ads, ad towers, promotion in lobbies) can reach the Exhibitor Promotion & Services department at:

 Anke.Robbers@messe.de

 +49 511 89-31227

 Sabina.Kroll-Behrens@messe.de

 +49 511 89-31256

Airline

See "Lufthansa"

Airport shuttle

Connections to the fairgrounds (entrance WEST 1)

See "Public transport to the show"

ATMs (cash dispensers)

On-site location

entrance NORD 1

entrance NORD 2

entrance SÜDd 1


IC/Information Center


in hall 13/west side

Audio & video equipment

SPIE Fleischhauer GmbH


 tvc@fleischhauer.de


 +49 511 616807-0

 +49 511 616807-66

Gahrens + Battermann GmbH

 hannover@gb-rental.com

 +49 511 419997-0


 +49 511 419997-41

Accessories and adapters (e.g. USB, VGA, DVI, HDMI, KAT 5, power cables, travel plugs and voltage adapters, etc.)

On-site location

Information Center (IC), Room 00.136 - 00.137

Please call in advance to confirm availability:

 +49 511 89-38991


 May. 25 1 p.m. - 6 p.m.


 May. 26 - May. 31 8:30 a.m. - 6 p.m.

Baggage service / Pre-check-in

BFM transports luggage between airport and fairground (entrance WEST 1) and/or accommodation. The possibility for a Pre-Check-In is also offered by BFM (for Lufthansa and Air Berlin).

BFM

 +49 511 977-4880

 +49 511 977-4886

 f-dammann@t-online.de

entrance WEST 1


 May. 27 - May. 31 8:30 a.m. - 6:30 p.m.

The customer's boarding passes are available at:

BFM

airport Hannover/Langenhagen

Terminal C/arrival level

 +49 0511 9774880


Beverage service


Drink service

Drinks, snacks and disposables are delivered directly to the test stand.

Messe Gastronomie Hannover GmbH

 www.messe.de/catering


 +49 511 89-33770


 +49 511 89-33781

Caravan parking

Special RV parking on Kronsbergstraße, directly opposite Hall 13 and near the West 1 entrance. Vehicle entry and exit permitted 24 hours a day from 24 May through 01 June. Staff availability for electricity/sanitary hook-up or settlement: daily from 8 a.m. to 7:30 p.m. Please reserve in advance.

 wohnwagenparkplatz@gfv.messe.de

 +49 511 89-33594

 +49 511 89-33410


Catering


Free delivery to stands

Messe Gastronomie Hannover GmbH

 contact.catering@messe.de

 www.catering.messe.de

 +49 511 89-33534

 +49 511 89-32657

Church

See "Religious facilities & services"

Cloakrooms and left luggage

Located at all entrances.


Compressed air supply

See "Water connections"

Conference rooms

To book rooms for conferences, receptions or other exhibitor events, contact:

 conferencerooms@messe.de

 +49 511 89-36530


Construction and dismantling periods


	Date	Time
Start of construction	May 17	7 a.m.
End of construction	May 26	6 p.m.
Show starts	May 27	9 a.m.
Show ends *	May 31	6 p.m.
End of dismantling	June 06	--

* **Stands may not be cleared or dismantled before 6 p.m.**

Copy shop

copy shop
Information Center/IC,
rooms 00.141 - 00.142

 +49 511 89-35100

 +49 511 89-35101

 copyshop@messe.de

 May. 27 - May. 31 9 a.m. - 6 p.m.

Services offered:

- black & white copies up to size A3
- color copies up to size A3
- fax service
- printouts from notebooks
- laminating up to size A4
- cutting machine for paper
- business cards
- badges
- data transmission via USB Stick

Cultural events and nightlife

 www.hannover.de

Customs


For each customs clearance invoices in German or English are required in double.


There is a customs office on the fairground:
Customs office located on the exhibition grounds


 poststelle@zoll.bund.de

On-site location

Europaallee, Administration building 7
30521 Hannover

 +49 511 89-20262

 +49 511 89-20263


 +49 511 89-20358

 May. 27 - May. 29 7:15 a.m. - 4 p.m.

 May. 31 7:15 a.m. - 3 p.m.

Customs clearance formalities are possible outside these times only if application is made during official opening hours. In such cases a fee will be charged.

Directory assistance

 +49 511 89-1189

Disconnection of utilities

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.

For contact information, see "Electricity" and "Water connections"


Dry cleaning, laundry


See "Laundry, dry cleaning, 24-hour delivery service"

Electricity

SPIE Fleischhauer GmbH

Halls 11 - 17, 24 - 27, Pavilions P 32-36 and open-air site

 +49 511 89-20002

 +49 511 89-20316

 messe@fleischhauer.de

E-mail service

See "Internet Lounge"

Entrances

During the exhibition the following entrances are open:

Entrance	Supervisor	EBi
NORD 1	39025	38980/38981
OST 3	39053	38997/38998
SÜD 1	39057	38989/38990
WEST 1	39068	38994/38995
WEST 2	39076	38961/38962

Evening events


During the event, parties are possible after 6 pm on their own stand in the form of customer receipts, get-togethers or similar.


Please apply with the shop form "Evening Event" in the subject "Organization of congresses, conferences and other events".

Contact:

Sabine-Tamara Gerking

 sabine-tamara.gerking@messe.de

 +49 511 89-32348

 +49 511 89-32659


Exhibition office

Mr. Christian Pfeiffer, Director LIGNA

 Christian.Pfeiffer@messe.de

On-site location

Information-Centrum (IC), room 00.151

 +49 511 89-32120

Ms. Figen Günay, Project Director


Sawmill Technology, Wood Based Panel Production, Tools and Machinery for Custom and Mass Production, Energy from Wood, Forestry Technology, Special Presentations, Current Industry Trends: Wood Industry Summit (Hall 26)

Halls 25, 26, 27, open-air site, pavilions P 32 - P 35,

 Figen.Guenay@messe.de

On-site location

Information-Centrum (IC), room 00.135-00.136


 +49 511 89-32126

Mr. Benoit Baijoo, Project Assistant

 benoit.baijoo@messe.de

On-site location

Information-Centrum (IC), room 00.135-00.136

 +49 511 89-31113

Ms. Elke Hein, Project Director


Tools and Machinery for Custom and Mass Production, Special Presentations, Current Industry Trends: LIGNA Trainings (Pavilion P11), Processing of Plastics and Composites (PPC)

Halls 12, 13

 Elke.Hein@messe.de

On-site location

Information-Centrum (IC), room 00.133-00.134


 +49 511 89-33123


Ms. Katharina Weber, Project Assistant

 Katharina.Weber@messe.de

On-site location

Information-Centrum (IC), room 00.133-00.134

 +49 511 89-32148

 +49 511 89-31263

Ms. Stephanie Wagner, Project Director


Tools and Machinery for Custom and Mass Production, Surface Technology, Machine Components and Automation Technology, Special Presentations, Current Industry Trends: Integrated Manufacturing / Industrie 4.0

Halls 11, 14, 15, 16, 17

 Stephanie.Wagner@messe.de


On-site location

Information-Centrum (IC), room 00.133-00.134

 +49 511 89-32094


Ms. Zoi Ioannidou, Project Assistant

 Zoi.ioannidou@messe.de

 +49 511 89-32127

On-site location

Information-Centrum (IC), room 00.133-00.134


 +49 511 89-31263

Frau Agnes Streckewald, Project Assistant
Special Presentation "International organizations"

 Agnes.Streckewald@messe.de

On-site location

Information-Centrum (IC), rooms 00.135-00.136


 +49 511 89-32125

Ms. Lea-Celina Döring, Trainee

 lea-celina.doering@messe.de

On-site location

Information-Centrum (IC), rooms 00.135-00.136


 +49 511 89-33106


VDMA Woodworking Machinery

 www.vdma.org

On-site location

Information Center (IC), Room 00.112/00.113


 +49 511 89-27150

 +49 511 89-27160

Exhibitor passes

If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically.

See also "Exhibitor Service Center"

 +49 511 89-33179

Exhibitors' Night

On 30.05.2019 the exhibitor evening takes place. Please get yours

Tickets in the hall inspection from.

Collection times:

26.05.2019 from 12 o'clock

27. + 28.05.2019 from 8.30 am - 6 pm

29.05.2019 from 8.30am - 2pm

Exhibitor Service Center

Whatever you need as an exhibitor, you'll find competent staff to help you here at the Exhibitor Service Center. Stop by or call for assistance with:


Our services for you:

- Exhibitor Support & Information
- Stand rental/technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Exhibitor passes, professional visitor tickets
- Catering needs
- Parking permits

On-site location


Information Center (IC)

rooms 00.151 - 00.152

 +49 511 89-30000

 May. 25 9 a.m. - 6 p.m.


 May. 26 8:30 a.m. - 7 p.m.

 May. 27 - May. 30 8 a.m. - 6 p.m.

 May. 31 9 a.m. - 4 p.m.

Filming/Video

Blitzfang Medien GmbH

 +49 511 43780-70

 shop@blitzfang.de

Please kindly note that:


Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Book comfortably our film service in the shop.


First-aid station

On-site location

between Nord 1 (North 1) entrance and Hall 19

 +49 511 89-114

 May. 18 - Jun. 4 8:30 a.m. - 6:30 p.m.

 +49 511 89-30030

A doctor is not on site

Florists


scheiermann eventgestaltung gmbh


On-site location

Shooping & Food between Hall 11 und Halle 12

 May. 24 - May. 27 9 a.m. - 6 p.m.

 May. 28 - May. 31 9 a.m. - 4 p.m.

 +49 2054 12558-0

 +49 2054 12558-15

 info@scheiermann.de

 www.florales-deutschland.de

Flowers and plants


See "Florists"


Forwarding agencies

Schenker Deutschland AG

Logistikzentrum Messegelände Hannover
Karlsruher Straße 10

 fairs.hannover@dbschenker.com


 +49 511 89-20061


 +49 511 8700-50

Kuehne + Nagel (AG & Co.) KG

Logistikzentrum Messegelände Hannover
Karlsruher Straße 4

 exposervice.hannover@kuehne-nagel.com

 +49 511 89-20701


 +49 511 89-20702

Furniture rental

Rental orders can be placed at short notice at the Exhibitor Service Center.

In case of complaints or special timing requirements, contact:

Deutsche R + S Dienstleistungen GmbH

 +49 511 89-20606


See "Exhibitor Service Center"

Grafikservice

Köneke Werbung

On-Site service: 2 days before the start of the event

 info@koenekewerbung.de

 +49 511 79-5260

Grocery items


Meats & sausages


Stand delivery service
Ahrberg Handelsgesellschaft mbH

 www.gramann.biz

On-site location

Shopping & Food area between halls 16 and 17


 +49 511 89-28361

 +49 511 89-28362

 May. 27 - May. 31 9 a.m. - 6 p.m.

Hall supervisors


For any technical or procedural questions you might have, just ask the supervisor responsible for your hall.

 +49 0511 327


+ hall number (two digits), e.g. 02


Convention Center (CC)

 convention.center@messe.de

 +49 511 89-32640

Information Center (IC)

 +49 511 89-32695

 +49 511 89-36395


Hannover tourist services


 www.hannover.de/hotels/ligna

On-site location

Information Center (IC)

Room 00.140

 +49 511 89-30646

 +49 511 89-30645

 May. 26 12 p.m. - 6 p.m.

 May. 27 - May. 30 9:30 a.m. - 6:30 p.m.

 May. 31 9:30 a.m. - 12 p.m.

Hostesses and stand staff


See "Stand personnel"


Insurance, claims

The conditions for exhibitors exclude all and any liability on the part of the organizers for damage to or theft of exhibitors' property. We therefore recommend that exhibitors arrange complete insurance cover and adequate security for their stands. Where appropriate, security supervision of your stand can be provided by staff of your own company.

Exhibitors are asked to report all unusual occurrences (theft, burglary, damage to property etc.) immediately to the hall inspectors or if not available, to the security-service of the Deutsche Messe:


Hauptwache NORD
office building 1, foyer

 +49 0511 89-33636

 +49 0511 89-33637


Claims should be notified to the legal affairs department of Deutsche Messe:


Karin Bollmann
office building 1
room 1.05.10

 +49 511 89-33331


International Sales Operations (Deutsche Messe reps)


Contact: Ms. Annika Klar

 +49 511 89-34290

 +49 511 89-38004

Contact: Ms. Silke Kammann

 +49 511 89-34293

 +49 511 89-38004

On-site location

Deutsche Messe
DenkBar at hall 17


Internet Lounge


Internet terminals, e-mailing, printing.

 internetlounge@messe.de

On-site location

Information Center (IC), Room 00.137.00 - 00.138

 +49 511 89-38991

 +49 511 89-38172

 May. 25 1 p.m. - 6 p.m.

 May. 26 - May. 31 8:30 a.m. - 6 p.m.

Jewish worship

See "Religious facilities & services"

Laundry, dry cleaning, 24-hour delivery service

Wäscherei Jahnke GmbH



May. 25

1 p.m. - 6 p.m.



May. 26 - May. 31

8:30 a.m. - 6 p.m.

Lost & found

lost property office

Information Center/IC, room 00.138

On-site location

Information Center (IC)



+49 511 89-38991



May. 25

1 p.m. - 6 p.m.



May. 26 - May. 31

8:30 a.m. - 6 p.m.

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

lost property office Hannover

Herrenstr. 11

30159 Hannover



+49 511 1684-2457



+49 511 1684-0751

Other contact points:

üstra lost property office (subway)

c/o üstra Reisen

Nordmannpassage 6

30159 Hannover



+49 0511 700-9523

lost property office Deutsche Bahn

hotline



+49 9001990599

Low Emission Zone permits (for inner-city driving)

You can conveniently apply for a "Low Emission Zone" permit (windshield sticker) online at



www.tuev-nord.de/39477.asp



+49 511 986-0



+49 511 986-1237

Lufthansa

Ticketing, rebooking, refunds, check-in service:

 www.lufthansa.com


Check-in / drop-off at Hannover Airport:

PDA:


mobile.lufthansa.com

Miles & More:

 www.miles-and-more.com

 +49 69-209 777 777

Call Center:

 +49 69-86 799 799

Moslem worship

See "Religious facilities & services"

Motor vehicle traffic

See "Vehicle access "


Office & computer supplies

Diete-Trenzinger Büroorganisation GmbH

 www.diete-trenzinger.de

On-site location

Shopping & Food area between halls 16 and 17

 +49 511 8668975

 May. 21 - May. 25 10 a.m. - 5 p.m.

 May. 26 - May. 31 8:30 a.m. - 6 p.m.

Opening times for exhibitors

 May. 27 - May. 31 7 a.m. - 7 p.m.

Parking

The following ramps and lots are open for parking:

For CARS:


Nord (North) 1-5, Süd (South) 26-33, West 34-45.

For **TRUCKS and DELIVERY VANS** > 2.8 tons as well as **TRAILERS and CONTAINER BRIDGES** : West 43-44 lot on the premises of the Logistikzentrum Karlsruher Straße (logistics center on Karlsruher street). Spaces will be assigned by GfV (Gesellschaft für Verkehrsförderung) staff members.

For **SMALL DELIVERY VANS** (< 2.8 tons): West 43-44.

For **BUSSES**: West 35 + West 45

It is not permitted to park any trucks, delivery vans, busses or mobile homes on lots designated for car parking.

 +49 511 89-33594


Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

On-site location

Deutsche Messe

Administration building 1, Room 1.05.10

 +49 511 89-33022


Patent protection

See "Priority certificates"

Pharmacy

The nearest pharmacy is located next to the shopping center KAUFLAND, Karlsruher Str. 8, 30880 Laatzen.

 www.apo-im-ratio.de

 +49 0511 39088911


Photocopies

See "Copy shop"

Photo Reportage / Pro Photo Service

Photovision - DH

 info@photovision-dh.de

 +49 511 5455138

Please kindly note that:

Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Advertise your presence effectively even after the event, with expressive pictures of your products imprinted in the minds of your customers. Simply book our new service "Picture Gallery" using shop.


The Picture Gallery (1 hour duration) consists of eight (8) professionally shot motifs of your tradeshow appearance, e.g. your exhibition stand, your products and your crew.

Police

******* EMERGENCY-CALL 110 *******

The **fairground office** is located:


Europaallee, office building 7
at hall 21

 +49 511 109-3771

Responsible for the fairgrounds:

police department Süd


Kastanienallee 1


 +49 0511 109-3615

Exhibitors are asked to report all unusual occurrences (theft, burglary, damage to property etc.) immediately to the hall inspections or security-service of the Deutsche Messe.

Hauptwache NORD

office building 2, foyer

 +49 0511 89-33636

 +49 0511 89-33637

Postal address for exhibitors on site

Company name
Name of addressee ("Mr./Ms. xxx")
LIGNA HANNOVER
Hall ...
Stand No. ...
(or "Open-air site")
c/o Deutsche Messe
Messegelaende
30521 Hannover / Germany


Postal services

Stamps, packages up to 20 kg each

On-site location

Shopping & Food area between halls 16 and 17

Schenker Deutschland AG und Kühne + Nagel (AG & Co.)
KG

 +49 511 89-20612


 May. 24 - May. 30 8:30 a.m. - 6 p.m.


 May. 31 8:30 a.m. - 8 p.m.

Press Center

On-site location

Hall 17 / west side

 +49 511 89-31603

 May. 26 - May. 30 8 a.m. - 6:30 p.m.

 May. 31 8 a.m. - 5 p.m.

Press services


For full details on Deutsche Messe services, please refer to

 www.ligna.de

Contact:

Ms. Mara Vikmane


 Anna.Gerhard@messe.de

 +49 511 89-31603

Priority certificates


During the show exhibitors can apply for a priority certificate for registered designs, utility models and trademarks for their products displayed at the event. The exhibitor then has the opportunity to apply for certain intellectual property rights within 6 months after the show. The issue date of the priority certificate will be accepted as the application date by the German patent and trademark office, thus ensuring a time lead over counterfeiters. Please note that in Germany, priority certificates do not apply to patent applications. The Deutsche Messe has assigned the German patent solicitor's association for issuance of priority certificates.

Priority certificates can be issued only on the first and last day of the LIGNA 2019 at the patent solicitor's office.

 +49 511 89-30301

On-site location

Telephone standby service of patent attorneys on the first and last day of the fair.

 +49 511 89-30301


 May. 27 10 a.m. - 2 p.m.

 May. 31 10 a.m. - 2 p.m.


For further information kindly contact:

Deutsche Messe legal affairs:

Ulrike Kloth
office building 1, room 1.05.11

 +49 0511 89-33022

Kerstin Braukmann
office building 1, room 1.05.10

 +49 0511 89-33023

Public transport to the show

From the Central Railway Station to the north entrance ("Messe/Nord"):

Tram lines 8 and 18 (stations along the way include Kröpcke and Aegidientorplatz)

From the city center to the east entrance :

Tram lines 6 or 16 to the "Messe/Ost" station (stations along the way include Kröpcke and Tierärztliche Hochschule)

From Hannover Airport :

Urban train S5 (departure between terminals B and C) to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From the Central Railway Station..."

Timetables :


 www.uestra.de


Radio and tv

Contact:

Ms. Andrea Staude

 andrea.staude@messe.de

 +49 511 89-31015

 +49 511 89-32692

Rail connections


Deutsche Bahn AG

 www.bahn.de

Info, timetables, fares and tickets:

On-site location

Information Center (IC), Room 00.137 - 00.138

 +49 511 89-38991

 May. 25 1 p.m. - 6 p.m.

 May. 26 - May. 31 8:30 a.m. - 6 p.m.

Rail transportation

 www.bahn.de

Religious facilities & services

Christian worship

Protestant service

 www.evka.de

Catholic service

 www.kath-kirche-hannover.de

On-site location

Ecumenical Worship Center

Prayer room, personal guidance

Information Center (IC)

 May. 27 - May. 31 9 a.m. - 6 p.m.

Muslim worship


On-site location


Prayer room at Hall 7, south side, facing "Platz der Nationen"

Jewish worship


Synagoge Haeckelstraße 8

 info@jg-hannover.de

 +49 511 810472

 +49 511 852983

Kosher meals available at the Jewish Community Clubhouse. For reservations, call:

 +49 511 28869546

For further information, visit:

 www.religionen-in-hannover.de


Removal of goods after the show


Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 9 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds open during construction and dismantling periods

On-site location

"Pizza Italia" Halle 14

 May. 23 - May. 26 11 a.m. - 4 p.m.

 +49 0511 89-34455

"Le Boulevard", Self service restaurant

On-site location

Hall 12

 May. 13 - May. 26 8 a.m. - 3 p.m.

 Jun. 1 - Jun. 3 11 a.m. - 5 p.m.

Snack & Store

On-site location

Shopping & Food area between halls 11 and 12


 May. 20 - May. 26 11 a.m. - 5 p.m.


 Jun. 1 - Jun. 5 8 a.m. - 3 p.m.

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 www.messe.de/catering

 +49 511 89-33521

 +49 511 89-32657


Room reservations


See "Accommodation services & tourist info"

SME Sales

Contact us

Christine Meibert

 +49 511 89-33138

 +49 511 89-38004

On-site location

Administration building 1 room 1.13.06


Stand cleaning

See "Waste disposal and stand cleaning"


**Stand construction service/
modular stand**

Ms. Nena Rothe

 mss@messe.de

 +49 511 89-32258

Ms. Nina Lier

 +49 511 89-32252

 mss@messe.de


Stand personnel


event it AG

Pelikanplatz 7-9

30177 Hannover

 info@eventit.ag

 +49 511 8668460


 +49 511 86684646

Stand security

The exhibition halls will be closed to visitors at 18.00 hrs. Deutsche Messe makes arrangements for general security in the halls. Exhibitors who wish to engage special guards for their own stands at night please contact the following security services:


Halls 11 - 17, 25:

Nds. Wach & Schliessgesellschaft

 +49 511 89-20233


Hall 26:

ToSa

 +49 511 89-20214


Hall 27, open air site:

Deutsche R+S

 +49 511 1600-229

Exhibitors wishing to provide their own guards must obtain special permission in written form from Deutsche Messe. This will be granted only if the guards are members of the exhibiting firm's staff. For further information kindly contact:

Torben Missun


 +49 511 89-33252

Stand set-up and services

Halls 11, 14/15, pavilion P11:

Ms. Miriam Aitken


 miriam.aitken@messe.de

 +49 511 89-32223

Halls 12, 13, 26, 27:

Mr. Sebastian Krämer


 sebastian.kraemer@messe.de

 +49 511 89-31259

Halls 16 - 17, 25:

Mr. Bahattin Girging


 bahattin.girgin@messe.de

 +49 511 89-32228

Hall 26, open-air site, pavilions P 32 - P 35:

Mr. Christian Gründer

 christian.gruender@messe.de


 +49 511 89-32611

Survey of exhibitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.

For further information kindly contact:

Siri Lempio


 +49 511 89-31439

Tableware


Glasses, crockery and cutlery are available throughout
Order form "Rental equipment / equipment" can be ordered.


Messe Gastronomie Hannover GmbH


 www.hubensack.de


 +49 511 89-33532

Taxi stands

 +49 511 3811

 +49 511 8484

 +49 511 824444


 +49 511 434343

Technical assistance, stand-related

See "Stand set-up and services"

Telecommunications equipment

For installation, service and installation, please contact the TK Service Center:

 +49 511 89-1171


Start and end of construction: 08:00 a.m. - 05:00 p.m.

Show: 08:00 a.m. - 06:30 p.m.

The exhibitor is responsible for his care devices (eg phone, fax or router). The return of the terminals and ancillary equipment after the dismantling quittiert. Ihr contact for general questions about telecommunications:

Contact:

Mr. Martin Lortz

 +49 511 32638

 Martin.Lortz@messe.de

Traffic regulations

See "Vehicle access" for on-site regulations

Urban trains & trams

See "Public transport to the show"

VDMA

VDMA Holzbearbeitungsmaschinen

See "Exhibition office"

Vehicle access

On the last day of stand construction (May 24), entry to the exhibition grounds is restricted as follows:

Vehicles weighing 3.5 tons or less (i.e. cars with or without trailers, vans, mini-vans, etc.) may enter the grounds for up to three hours upon payment of a refundable deposit of € 100.

Trucks weight 3.5 tons or more are permitted to enter the grounds throughout the entire construction and dismantling periods.


The exhibition grounds and its parking facilities are private property, and the German Road Traffic Regulations (StVO - "Straßenverkehrsordnung") apply.

See also Deutsche Messe's Technical Regulations under

 www.ligna.de

Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.

 +49 511 89-33903

Waste disposal and stand cleaning


Halls 14 - 17, IC, CC:


Deutsche R+S Dienstleistungen GmbH & Co. KG

Weltausstellungsallee 19

30539 Hannover

 ausstellerbetreuung@deutsche-rs.de

 +49 511 89-20600

 +49 511 89-20611


Halls 13, 22 - 27, open-air site and Pavilions P 32 - 35:


Reinigungswerk Helms GmbH

Münchener Straße 12-14

30880 Laatzen

 info@helms-messe.de

 +49 511 89-20333

 +49 511 89-20290


Halls 11 - 12, P11


Clemens Kleine Gebäudeservice GmbH

Heinrich-Kümmel-Str. 8

30169 Hannover

 messe-ck-hannover@clemenskleine.de


 +49 511 89-20301


 +49 511 88-420302

Water connections

Halls 2 - 27, open air site, pavilions:

Arbeitsgemeinschaft Sanitärservice

 +49 511 89-20101


 +49 511 89-2 04 01


 messe@service-sanitaer.de

WLAN support

On-site location

Information Center (IC), Room 00.137 - 00.138

 +49 511 89-38992

 +49 511 89-38172

 internetlounge@messe.de

 May. 25 1 p.m. - 6 p.m.


 May. 26 - May. 31 8:30 a.m. - 6 p.m.

WLAN-Support Services:

- assistance with login trouble
- sale of IT accessories

For problems with stand internet connection please contact:

stand phone/stand fax/stand internet line

 +49 511 89-1171

Working hours


The exhibition grounds are open from 7 a.m. through 7 p.m. daily. By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods.

If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover

 www.gewerbeaufsicht.niedersachsen.de

 +49 511 9096-0

Working platforms

See forwarders